

SHELTEROS

Modern Shelter Management — Free for Every County

mypetrescue.org

THE PROBLEM IT SOLVES

Most county shelters operate on paper logbooks, Excel spreadsheets, and — if they're fortunate — aging software that may cost thousands per year in licensing fees. ShelterOS replaces all of it with a single, modern, web-based system accessible from any computer, tablet, or phone. No software to install. No IT support needed. And because it's built offline-first, it works even when internet connectivity is unreliable — data syncs automatically when the connection returns.

CORE MODULES

Module	What It Does
Intake & Tracking	Complete digital record at intake: species, breed, condition, photos, location found, microchip scan. Tracks every animal from arrival through final outcome.
Medical Records	Vaccination schedules, medications, spay/neuter status, vet notes, weight tracking. Automatic neonatal alerts if a kitten loses more than 10% body weight. Controlled substance tracking for compliance.
Adoptions	Full adoption workflow: applications, screening, matching, contracts, and post-adoption follow-up. Paperwork generated automatically.
Foster Care	Match animals to qualified fosters, track placements, receive check-ins with photos and notes, handle returns, and manage medical updates from foster homes.
Genesis Generator	Science-backed naming engine. Research shows a shelter dog named "Tank" averages 45 days to adoption. The same dog named "Blueberry"? 22 days. Genesis uses sound symbolism and behavioral data to recommend names that connect.
HelpOS Training	Built-in contextual training. Instead of sending staff to classes, HelpOS teaches them inside the app as they work. New staff doing their first intake? It walks them through step by step.
Outcome Reporting	Automatic tracking of every outcome: adoption, return-to-owner, transfer, foster. Calculates live-release rate. Generates the reports Commissions and grant applications require.
WVSNP Grants	Full integration with the WV Department of Agriculture's Spay Neuter Assistance Program. Manages the complete grant cycle inside ShelterOS: application preparation, voucher issuance to pet owners, tracking of veterinary services performed, matching fund documentation, and closeout reporting to WVDA. Your shelter no longer has to manage WVSNP paperwork separately — it's part of the same system.

Hotspot Mapping	Geographic view of where animals are coming from. If 40% of strays originate in the same neighborhoods, you can target outreach and patrols where they'll have the most impact.
Teleport Migration	Switching systems doesn't mean losing data. Teleport imports records from legacy shelter software (PetPoint, Shelterluv, and others), spreadsheets, and even basic CSV files. It uses AI-assisted mapping to match your old data fields to ShelterOS, scores every record for confidence, flags anything questionable for staff review, and includes a 30-day rollback window. Every imported record is tagged with where it came from and when it was migrated. If your shelter has been running on paper, staff can enter historical records into a simple spreadsheet and Teleport will bring them in.
Volunteer Mgmt	Scheduling, task assignments, hours tracking, and communication tools for shelter volunteers.
Offline-First	Both ShelterOS and MAYDAY are built to work without a constant internet connection. Data syncs automatically when connectivity returns. Critical for rural counties where internet service is unreliable.

WORKS FOR EVERY COUNTY SETUP

Your County Has...	ShelterOS Provides...
A county-run shelter	Full shelter management. Teleport migrates existing records from your current system.
A contracted nonprofit	Same full system — Teleport imports their data. Nonprofits get professional tools they couldn't otherwise afford.
Volunteer-only rescue	A real operating system instead of spreadsheets, plus WVSNP grant access. Teleport imports from Excel/CSV.
No shelter at all	A foundation to build on — even a foster-only program benefits from ShelterOS tracking. No data to migrate, just start fresh.

WHY COMMISSIONERS SHOULD CARE

Faster adoptions mean fewer animals in the building, which directly reduces food, medical, and staffing costs. Automated reporting means your shelter staff spends time on animal care instead of compiling numbers for your monthly meeting. Real outcome data means you can show taxpayers exactly what their investment is accomplishing.

ShelterOS also connects your county's shelter directly to the WV Department of Agriculture's Spay Neuter Assistance Program (WVSNP). Since 2018, WVSNP has distributed hundreds of thousands of dollars in grant funding to eligible shelters and nonprofits statewide. ShelterOS manages the entire grant cycle — application, voucher issuance, service tracking, and closeout reporting — inside the same system your staff already uses. That means your county's shelter can more easily access state spay/neuter funding, and the Commission gets visibility into those grant dollars. And because ShelterOS is free, you're not adding a line item to the budget. You're upgrading operations at zero cost, with zero risk of losing existing records.